



# EXECUTIVE ATHLETES

INTERNATIONAL

---

## Privacy Policy

At Executive Athletes International (EAI), we prioritize your privacy and the security of your personal information. This privacy policy outlines how we collect, use, and protect your information when you visit our website or use our services, including any transactions processed through Stripe.

## Information Collection and Use

We collect personal information that you provide to us voluntarily when you use our website, sign up for our services, or contact us. This may include your name, email address, phone number, and payment information. We use this information to:

- Provide and improve our services
- Process transactions and payments
- Communicate with you regarding updates, promotions, and support
- Ensure compliance with legal obligations

## Payment Processing

We use Stripe for secure payment processing. Stripe collects and processes your payment information in accordance with its privacy policy. For more details on how Stripe handles your personal data, please review the [Stripe Privacy Policy](#).

## Data Security

We implement a variety of security measures to ensure the safety of your personal information. Your data is stored in secure environments and is accessible only by authorized personnel.

## Third-Party Disclosure

We do not sell, trade, or otherwise transfer your personal information to outside parties except to trusted third parties who assist us in operating our website, conducting our business, or servicing you, as long as those parties agree to keep this information confidential.

## Cookies

Our website may use cookies to enhance your experience. Cookies are small files that a site or its service provider transfers to your computer's hard drive through your web browser (if you allow) that enable the site's or service provider's systems to recognize your browser and capture and remember certain information.



# EXECUTIVE ATHLETES

INTERNATIONAL

---

## **Customer Service Contact Details**

For any questions or concerns, please contact us at: Email: [Your Contact Email] Phone: [Your Contact Phone Number] Address: [Your Physical Address] [Link to Contact Form]

## **Return Policy and Process**

If physical goods are sold, items can be returned within 30 days of purchase. Please ensure that the items are in their original condition. To initiate a return, contact us via email or phone with your order details.

## **Refund and Dispute Policy**

We offer refunds for services and products under certain conditions. If you are not satisfied with our services or products, please contact our customer service team within 30 days of your purchase. We aim to resolve disputes quickly and fairly.

## **Cancellation Policy**

For services that require ongoing subscriptions or scheduled sessions, cancellations must be made at least 24 hours in advance to avoid charges. Please contact us directly to manage or cancel your subscription.

## **Legal or Export Restrictions**

We comply with all applicable legal and export restrictions. Customers are responsible for ensuring that any products purchased comply with their local laws and regulations.

## **Terms and Conditions of Promotions**

All promotions are subject to specific terms and conditions. Please refer to the details provided in each promotional offer for more information. Promotions cannot be combined with other offers and are valid only within the specified timeframe.

## **Your Consent**

By using our website, you consent to our privacy policy.

## **Changes to Our Privacy Policy**

We reserve the right to update or modify this privacy policy at any time. Any changes will be posted on this page. Please review this policy periodically to stay informed of any updates.

## **Contact Us**



# EXECUTIVE ATHLETES

INTERNATIONAL

---

If you have any questions about this privacy policy or our treatment of your personal information, please contact us at:

[team@eaifirm.com](mailto:team@eaifirm.com)

Last updated: 7/10/24